WITS Changes – December 2013, Rev. 3 (SUD)
2/18/2014

In the December 2013, Rev. 3, 25 bugs were repaired in WITS. Below are a summary of the errors and the resolutions of the problems.

1) Referrals: Creating a Referral from the Consent screen throws yellow page error **Resolution**: The yellow screen error that was occurring when creating a Referral from the Consent screen will no longer appear.

2) Client Profile: Duplicate client check message is not user-friendly **Resolution**: Duplicate client check message will now be user-friendly and will not display "Insert Failed".

3) Claim Batch: Timeout expired error on voiding a claim batch with a lot of claim items **Resolution**: The way that voids are handled has been changes so that timeout errors no longer occur when voiding a claim batch with a lot of claim items.

4) Encounter: When creating an encounter from group notes, the encounter should behave the same way as when created from encounter screen with regard to parent services **Resolution**: Previously, if an encounter was created via a group session and the service was a child service, the parent service field would be read-only. This issue had been corrected.

5) Admission/Discharge: The Tobacco Section is appearing in Generate Report when it is turned off **Resolution**: Tobacco section will no longer appear in Generate Report when it is turned off on screen.

6) Program enrollment: The user was unable to end a program enrollment if there was another program enrollment open at the same time that had the same level of care. **Resolution**: Users will now be able to end a program enrollment as long as the end date is less than the start date of the overlapping program enrollment with the same level of care.

7) Gain GRRS: The Dx was duplicated upon each successive Download/Update of the GRRS **Resolution**: The diagnoses shown on the GRRS now appears as entered in the assessment regardless of how many times it is downloaded/updated.

8) Intake: Unable to edit or manually close an intake **Resolution**: Previously, some customers were receiving errors when editing or attempting to close an intake, that there was already one of this type (ATR or Non-ATR) present. The logic has been corrected so that existing intakes can be updated or closed now.

9) Announcement: A user with the agency administrator role could create Announcement for all agencies **Resolution**: Implemented a change that prevents Announcements from being seen outside of their home agency if created by agency administrators.

10) Admission - Financial/Household: "Months Emp in Last 6 Months" field allows entry of numbers greater than 6 **Resolution**: Financial/Household - Changed the "Months Emp in Last 6 Months" field to prevent entry of a value larger than "6" and corrected the spelling of the word "Employment" in the corresponding error message.

11) GPRA Follow up due report: Client not showing up in a specific scenario **Resolution**: Clients having a closed case in an agency that has the key activity and an open case in an agency that doesn't have the key activity now appear in the compliance report.

12) Authorizations: Unable to create a referred authorization to another facility in the same agency **Resolution**: The bug that was causing referred authorization loading as read only when referring to another facility in the same agency has been fixed.

13) Client Profile: Yellow page error on reviewing Consented client profile **Resolution**: The yellow page error no longer appears on reviewing Consented client profile when the client profile in the sending agency is complete.

14) Group Roster: Clients with active episodes are being inactivated in group roster list **Resolution**: Resolved the issue where clients with active episodes were being inactivated in the group roster list.

15) Group Roster: Clients with closed episodes are not being de-activated in group roster list **Resolution**: Fixed a bug where, when there are two cases open for a single client, the nightly task processor would not deactivate the Client from the Group Roster even when the closed Intake was the one with a CPE linked to the Group.

16) Notes: The Add Notes functionality on Encounter and Misc Notes uses incorrect formatting for staff name and credentials **Resolution**: The Add Notes functionality on Encounter and Misc Notes now uses the correct formatting for staff name and credentials.

17) Program Enrollment: Pregnant at Enrollment is not populated when a male is enrolled in a female program **Resolution**: "Pregnant at Enrollment" field will now populate with "Not Applicable" when a male is enrolled in a female program.

18) Client Balance: client address requirements causing report inaccuracies **Resolution**: The "Bill to" field on statements will now be populated with the client address from the client profile where address type is 'Client Billing'.

19) System-wide: "You must save or cancel your changes first" message appears as warning instead of an error **Resolution**: Changed the "You must save or cancel your changes first" warning message to an error message for instances where one attempts to navigate away from screens with unsaved changes.

20) Staff: Slow Performance and Webpage not displayed for large number of Assigned Facilities **Resolution**: Corrected an issue where users would get slow performance and webpage timeouts when there was a large number of assigned facilities.

21) Client Profile: Clicking on Generate Report produces a yellow screen error **Resolution**: Resolved the issue where clicking the Generate Report button produced a yellow screen error.

22) profile: Percentage cost share calculation resulting in Save or Cancel error **Resolution**: When calculating payment amount system will round it off to 2 decimal places and rounded amounts will still add up to the amount of the original claim item and not a penny more. If there is an equal split between the customer and the contractor portions, the contractor (paid amount) is rounded up and the client portion (cost share amount) is rounded down. As a result the save and cancel error will not occur on clicking Apply payment.

23) Consented Activity List: Yellow page occurs when reviewing an 'in progress' consented client profile **Resolution**: A yellow screen no longer occurs when reviewing an "In Progress" consented Client Profile.

24) Reports: Receiving an error message when attempting to run the Adjudication Results Report **Resolution**: The bug that was causing an error message when attempting to run the Adjudication Results Report has been fixed.

25) Authorizations: Plan dropdown was blank on authorization headers **Resolution**: The contractor can now create referred authorizations for plans that require authorizations when they are the contractor on the plan. Previously, on loading the authorization screen the payor plan was empty. FEi has also inserted an error message when saving any authorization if the payor plan field is empty.

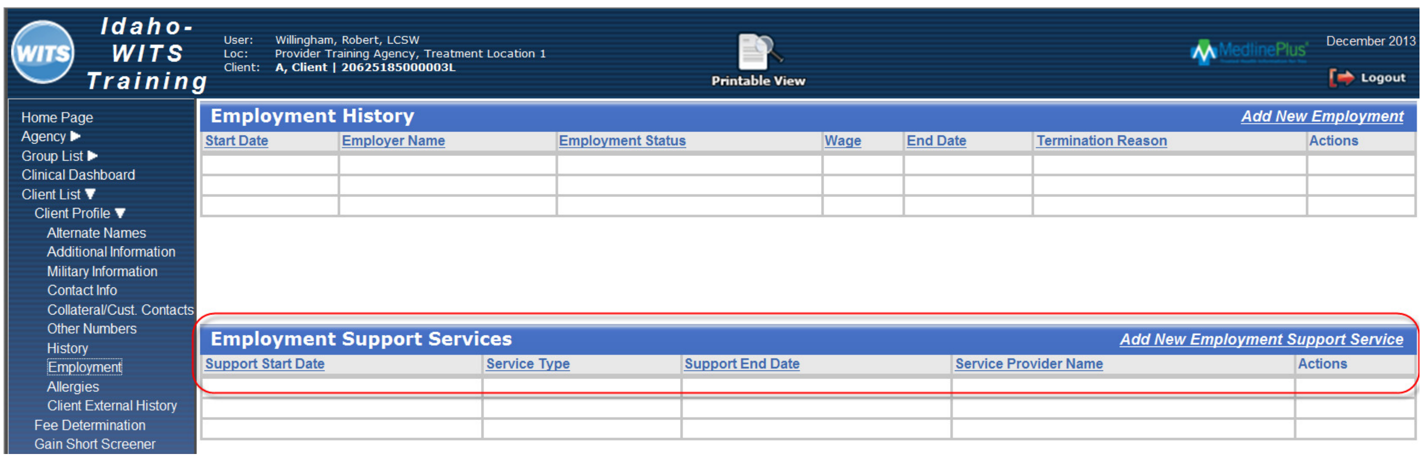
Below you will find a summary of the changes to WITS for the December 2013, Rev. 3, release (which will be pushed with the January 2014, Rev. 1 release). When these changes are made in Idaho-Mountain and Idaho-Pacific, the top right portion of your screen will say January 2014, Rev.1.

Billing

In order to automate the Provider Billing process for FFS-E claims, Provider Batches are now automatically accepted, adjudication is automatically finalized, and claims are automatically paid.

Client Employment History

The Employment History screen has been updated to now include Employment Services List and Profile Screens.



System

The WITS system has been upgraded to use Silverlight 5.